



UNIVERSITY OF NAIROBI

DEPARTMENT OF LIBRARY & INFORMATION SCIENCE

KNOWLEDGE MANAGEMENT SHORT COURSE TO BE HELD FROM 23RD - 24TH MAY 2016

Target audience

Administrators, ICT staff, Managers in Organizations, HRM personnel, Researchers, Library staff, Archivists, Records managers, Documentalists, Lawyers

Introduction

Knowledge management applies in all sectors of the economy including primary industries, manufacturing, technology and the service sector. It focuses on identifying knowledge and intellectual resources so that instead of 'not knowing what they know', organizations can bring together and make accessible all the skills and knowledge and apply them to increase corporate and individual performance.

Knowledge management may be summed up as the ability to harness, develop and direct the expertise of the organization and to apply it effectively to achieve desired objectives. In addition it encourages learning and innovation as sources of competitive advantage. The University of Nairobi, a world class academic institution and also ISO certified aims at achieving and maintaining the global status quo with its quality and excellence standards in academic and research activities. It is therefore imperative to train diverse participants the role, application, implementation and sustainability of knowledge management in organizations, communities and society.

The objectives of this course are to:

- Equip professionals with appropriate knowledge in understanding knowledge management.
- Impart analytical and critical skills necessary for application and implementation of knowledge management.
- Produce market driven professionals that meet the emerging trends in implementing knowledge management.

Learning outcomes:

By the end of the two day training, the professionals should:

- Understand, apply and implement knowledge management in organizations.
- Evaluate and determine appropriate uses for current and emerging knowledge management trends.

Course structure and duration

Training will be in form of presentations and discussion sessions and will take two days.

Topics:

Topic 1: General objectives.

Topic 2: Understanding knowledge.

Topic 3: Auditing knowledge.

Topic 4: Restructuring knowledge.

Topic 5: Organizational culture.

Topic 6: Knowledge sharing.

Topic 7: Building networks.

Topic 8: Leveraging knowledge/Innovation.

Topic 9: Embracing ICTs/ Emerging trends.

Venue

The course will take place at Jomo Kenyatta Memorial Library (JKML) KENET Training Lab.

Cost

The total cost for the 2 days course will be **Ksh. 20,000.00.**